

**OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE  
ACTION SHEET**

	<b>Agenda Item</b>	<b>Action</b>	<b>Responsibility</b>	<b>Outcome</b>
1	Conclusion of Committee reports	Send comments and recommendations to officers	Samantha Schanzer	COMPLETE
10	Strategic Equalities Plan Annual Report 22-23	Provide the number of people who contact the City Contact Centre via phone when they are unable to use the online services.	Tracy McKim/Rhys Cornwall	ONGOING – Scrutiny Advisors determining whether more information is required but initial response received.